

Broadband Network Disclosure Statement

BRMEMC has summarized its network management practices, performance characteristics, and commercial terms below in compliance with the Federal Communications Commission's internet transparency rule, 47 CFR § 8.1(a).

- Network Management Practices
 - *Blocking.* BRMEMC utilizes reasonable network management tools and practices to insure fair usage of the network for the benefit of BRMEMC subscribers. It is not our practice to block any lawful content, applications, service or non-harmful devices.
 - *Throttling.* BRMEMC uses reasonable network management practices to insure that all subscribers have an enjoyable experience with BRMEMC internet services. These practices ensure there is no discrimination in transmitting lawful Internet traffic. BRMEMC does not practice throttling of services based on discriminatory factors or favoring one application or device over another.
 - *Affiliated Prioritization.* BRMEMC does not engage in any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, to benefit an affiliate.
 - *Paid Prioritization.* BRMEMC does not engage in any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, in exchange for consideration, monetary or otherwise.
 - *Congestion Management.* BRMEMC strives to deliver the best experience possible to its subscribers and continues to invest in infrastructure and practices to reduce any traffic congestion or potential traffic congestion in the BRMEMC network. BRMEMC does not currently practice any data capping or throttling based on a subscribers usage. There are no discriminatory practices used for congestion management and subscribers are only limited by network hardware limitations and their subscribed service rate.
 - *Application-Specific Behavior.* BRMEMC does not block or rate control any specific protocol, inhibit or favor any certain application or classes of application to and from the public internet, so as long as the traffic is not deemed malicious, or harmful to the network or its subscribers.
 - *Device Attachment Rules.* BRMEMC permits its subscribers to attach any device that is not deemed harmful to BRMEMC's network or violates BRMEMC's acceptable use policy which can be found at the following address:
<http://www.brmemc.com/PDFs/Broadband/Acceptable%20Usage%20Policy.pdf>
 - *Security.* BRMEMC does monitor for unusual events that appear to be related to abuse or fraud. BRMEMC may temporarily block access to or from its network in the event that it seems reasonable that the presence of activities that violate BRMEMC's Acceptable Use Policy or deemed unlawful, malicious, or harmful to the network are occurring. If a BRMEMC subscriber believes that traffic is being blocked in error, please call BRMEMC at (706) 379-3121.
- Performance Characteristics

- *Service Description.* BRMEMC offers broadband services primarily through a fiber to the premise network. This includes active Ethernet and Passive Optical Network (PON) deployments. BRMEMC also offers limited wireless internet access. BRMEMC's broadband speed can vary, but BRMEMC strives to provide the most reliable and robust network to its subscribers. Subscribers are provisioned at their requested speed and BRMEMC's goal is to provide the subscriber with their requested speed measured at the demarcation point, which is generally the optical network termination (ONT) device. BRMEMC's network provides speeds to their subscribers in most cases equal to their requested speed with low latency. BRMEMC does not and cannot guarantee speeds.
- *Impact of Non-Broadband Internet Access Service Data Services.*
 - *VOIP.* BRMEMC does offer telephone service through a third party service which should not affect the broadband service. The VOIP service does not receive special priority in data transmission.
 - *Multi-Cast.* BRMEMC does have Multi-Cast traffic on its network which should not affect the broadband service. The Multi-Cast traffic service does not receive special priority in data transmission.
- Commercial Terms
 - *Price.* Prices and terms for BRMEMC's broadband services can be found at http://www.brmemc.com/Broadband_Services or by calling BRMEMC at (706) 379-3121.
 - *Privacy Policies.* Our privacy policy can be found at the following link: <http://www.brmemc.com/PDFs/Broadband/Privacy%20Statement.pdf>

If you have any questions regarding your broadband services, you may contact BRMEMC at (706) 379-3121.

Blue Ridge Mountain EMC reserves the right to update this Broadband Network Disclosure Statement at any time.